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Dear Author(s):

Mita, Nur Dina, Retno Ramadhina

Thank you for submitting your research paper to **SIBATIK JOURNAL: Jurnal Ilmiah Bidang Sosial, Ekonomi, Budaya, Teknologi, Dan Pendidikan**. We are pleased to inform you that your manuscript entitled:

**"PENGARUH KEMUDAHAN PROSEDUR PELAYANAN DAN RESPONSIVENESS
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